



## **The Mission**

**‘To manage London’s streets better for people’**

## **The Vision**

**‘The world’s best-managed streets for a world-class city’**

# 1 Introduction

## Purpose of the Streetscape Guidance

Streetscape Guidance for the Transport for London Road Network (TLRN) provides advice on streetscape improvements and the subsequent management of the TLRN.

The primary objective of the guidance is to enable those responsible for the TLRN to create excellent streetscapes through the application of specific design principles and the use of preferred materials and products.

The Guidance highlights relevant policies and guidance that have an impact on the quality of the streetscape. The Guidance will act as a 'gateway' to other local, regional and national good practice and examples, and be a source of information to those outside TfL.

A set of Streetscape Guidance details for the TLRN has been developed to illustrate how the principles contained within the Guidance are to be applied.

Streetscape Guidance is revised and updated as required to take account of other documents and standards currently in preparation or proposed by TfL or other pertinent organisations.

## Structure of the Streetscape Guidance

Streetscape Guidance has three main sections:

**Policy and vision** sets the context of the TLRN within London's streets, highlighting the diversity of the network, the relationship with London's local authorities and TfL's responsibilities.

**Technical guidance** focuses on how the quality of the TLRN streetscape will be improved through the design process and the application of key design principles.

The guidance recognises the varying streetscape character across the network. A palette of materials and products is included, with advice on how alternatives may apply in special areas.

Each element of the streetscape is considered in more detail and guidance given on its use in relation to the creation of a high quality streetscape.

For each element of the streetscape, relevant design guidance and good practice is referenced.

**Maintenance and management** defines responsibilities for maintenance works on the TLRN, highlighting issues related to streetscape amenity and the obligations of utility companies.

## Use of Streetscape Guidance

The guidance is a working tool for those within TfL with responsibility for managing and operating the TLRN. It will form the basis of streetscape maintenance and improvement briefs prepared by TfL and act as a guidance document for all design teams.

The Guidance will be a source of information on TfL's approach to streetscape management for officers within London local authorities and other stakeholder organisations.

## Document control of the Streetscape Guidance

The Guidance is a controlled document. It will be subject to regular reviews to test its validity, update policies and revise guidance in the light of changing legislation, the conclusions of further investigation, improved knowledge, advances in technology and new guidance issued by TfL.

Guidance holders are encouraged to submit comments, supplementary information and changes to policy and practice to the Streetscape Guidance contact so that suggestions can be assessed for inclusion in the regular reviews.

## Streetscape Review Group

The Streetscape Review Group (SRG) is responsible for ensuring compliance with Streetscape Guidance, for embedding the principles of Streetscape Guidance into relevant TfL projects and for approving revisions of the Guidance. It is also responsible for approving or rejecting requests for exceptions to the palette of materials.

The members of SRG represent the professions in TfL and Design for London concerned with streetscape issues. Whilst the SRG does not seek to replace the need to consult the relevant professionals during the project programme, it helps to ensure a complete multi-disciplinary and multi-modal approach to relevant TfL projects.

TfL project managers are encouraged to present projects of streetscape importance to the SRG at appropriate stages of projects to ensure compliance with Streetscape Guidance.

## Associated actions

Following the issue of Streetscape Guidance 2008: A guide to better London Streets, TfL intends the following actions:

- Continue to publish good practice and excellent design of streetscapes across London drawing on the support of Design for London
- Continue discussions on highway initiatives with London local authorities and other stakeholders
- Monitor, review and trial innovative details, products and materials which meet both performance and visual criteria and record successes
- Continue to audit schemes to ensure compliance

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